

BC&E

## Professional Qualifications

Michele "Mickie" Morgan

## Office Administrator and Field Technician

## EDUCATION

Red Rock Community College, Woodworking Studies, 2001-2003

Colorado Institute of Art, Interior Design Studies 1999-2000

Georgia State University, Accounting Studies 1995-1996

Metro State College, General Studies, Drafting 1983 – 1986

## PROFESSIONAL EXPERIENCE

2017 - Present:	BC&E, LLC Santa Ana, California
	Administrative Assistant, Field Technician

- **2011 2013:** 1st Mortgages, Denver, Colorado Senior Processor
- 2000 2015: Mara De La Raine, Denver, Colorado Owner, Designer, Artist
- 1988 2000: US Post Office, Mail Person
  Wiss, Janney, Elstner, Assoc. Inc., Admin.Assistant, Field Technician
  Construction Management and Technical Services, Admin.Assistant Mgr.
  Colorado National Mtg., Senior Loan Processor and Junior Underwriter

Michele "Mickie" Morgan has been part of the BC&E family for the past 16 years. Currently she is our Administrative Support professional and Field Technician in our California office. She excels at all administrative tasks (Microsoft Office Suite including Word, Excel, and Outlook), Adobe Photoshop, and Calyx Software. She continually proves to be she is a chameleon at adapting to the required skills and needs of our varied clientele. As a field technician she has been involved in condition surveys of garages, roofs, interiors, exterior curtain wall and storefront systems, field testing, and surveying.

She brings over 30 years of comprehensive client management and customer service skills from a variety of professions including office establishment and management for an Airport Design Engineering firm. This position required development and implementation of a tracking system for the City and County Building Department for architectural drawings and archive storage along with progressive site visits. She has also been an Administrative Assistant and Field Technician for multiple Consulting Engineering firms on and off for the past 30+ years.

Her previous employment experience of 20+ years of working with mortgage lending and government entities put her on the path of standardizing policies and procedures in the form of an Employee Handbook for her department at multiple mortgage companies. These positions made her highly aware of her own accountability, client expectations and deadlines, and subsequent customer service. She strives to give her best in her assigned role every day.

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714-884-3111 www.bce-llc.net Mrs. Morgan has a kaleidoscope of interests and talent. She was the artist for Mara De La Raine that produced one of a kind creations of her photography, woodwork, treadle arts, papercrafts, and event cakes. These interests continue to be fueled by her extensive travels.